

Consultants To Management

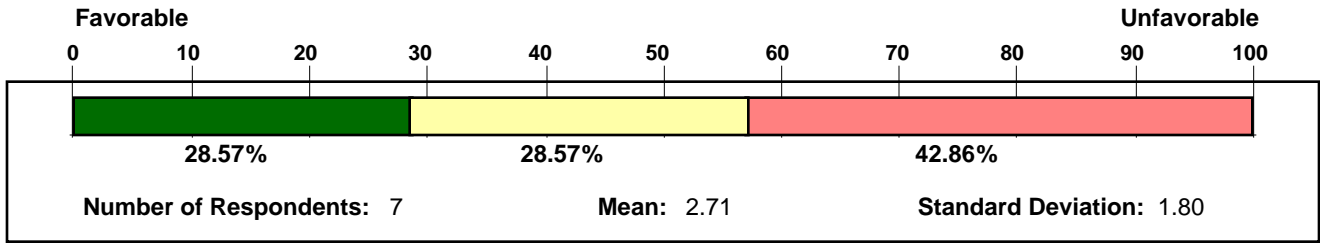
Continuous Quality Improvement

Favorable 

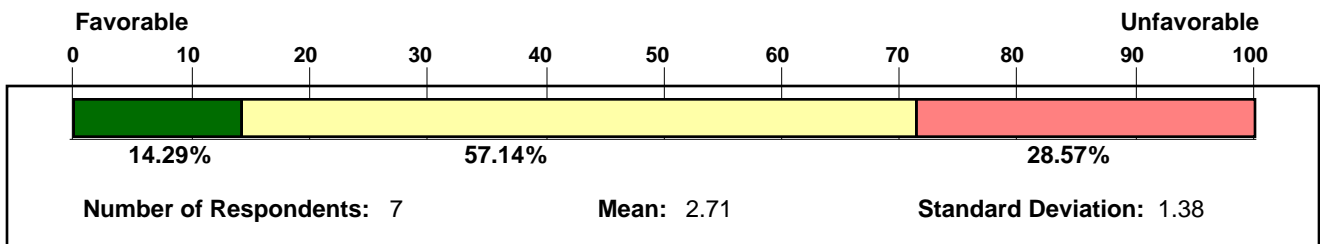
Neutral 

Unfavorable 

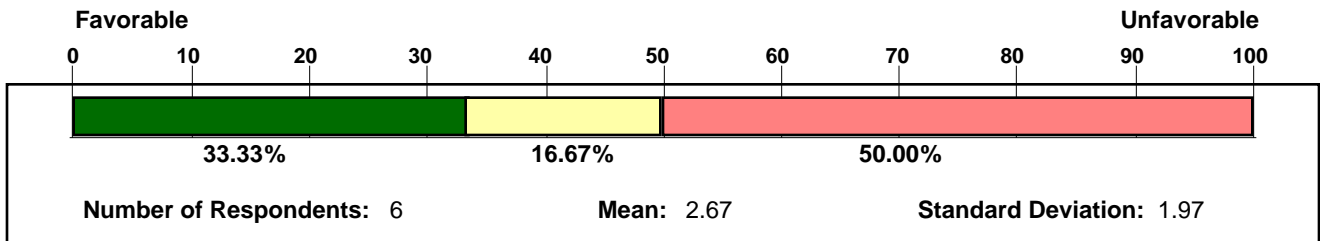
Leadership - Are managers/supervisors visibly involved in improving the quality of services your department offers?



Leadership - Do managers/supervisors practice what they preach (walk the talk) with regard to improving the quality of services?



Leadership - Have managers/supervisors received adequate training on quality improvement concepts and tools?



Leadership - Has an organizational quality policy been written along with accompanying long-term quality goals?

