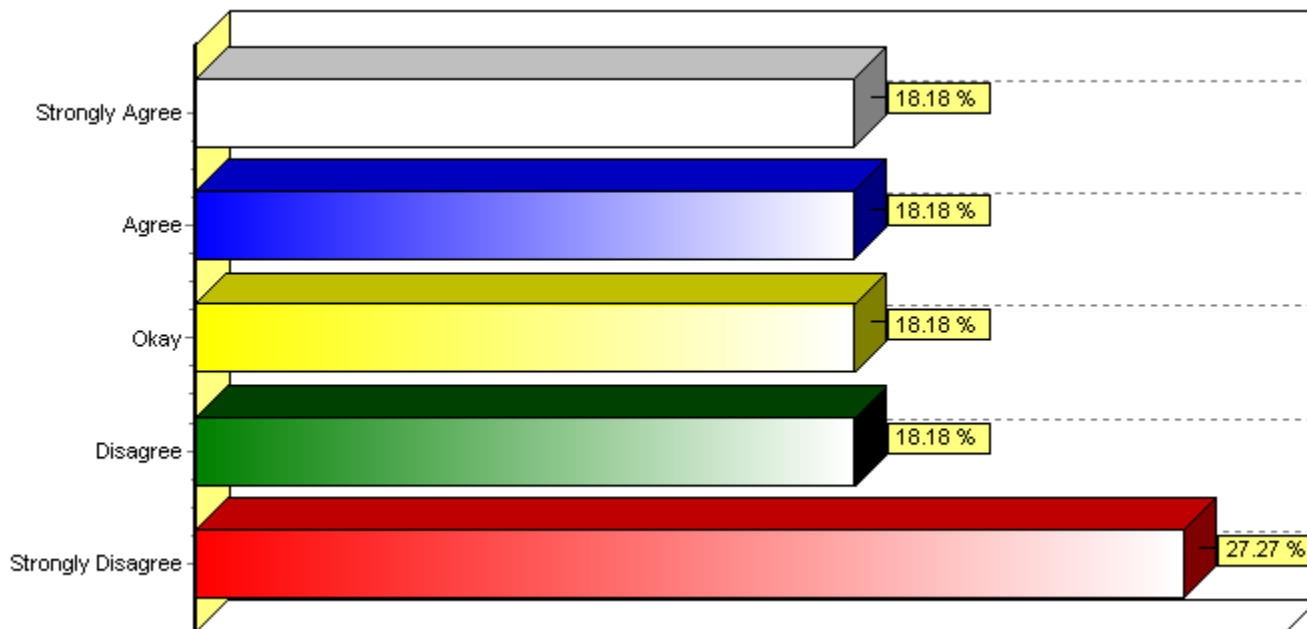


Consultants To Management Continuous Quality Improvement

Leadership - Are managers/supervisors visibly involved in improving the quality of services your department offers?



Leadership - Do managers/supervisors practice what they preach (walk the talk) with regard to improving the quality of services?

